

PRIVACY POLICY

MITCON's EMARKET PORTAL

PRIVACY POLICY

We, Mitcon Consultancy and Engineering Services Ltd ("Mitcon", "We", "us") are the owners of the website www.mitconportal.com ("Website"). We will host and execute e-tendering management for our customers as well as for our internal procurements transactions through our Website ("Services").

We respect data privacy rights and are committed to protecting personal/corporate information collected on this Platform for the execution of e-tendering process. This privacy policy ("Privacy Policy") sets forth how we collect, use and protect the personal/corporate information collected on this Platform.

PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY CLICKING "I AGREE" OR BY CONTINUING TO USE THE SERVICES, USER AGREES TO THIS PRIVACY POLICY. IF USER DOES NOT AGREE TO THIS PRIVACY POLICY, USER SHOULD NOT AVAIL THE SERVICES OR ACCESS THE WEBSITE.

IF YOU ARE USING OUR SERVICES OR ACCESSING THE WEBSITE ON BEHALF OF A THIRD PARTY OR YOUR COMPANY, YOU REPRESENT AND WARRANT THAT YOU HAVE THE NECESSARY AUTHORITY TO DO SO. THIS INCLUDES THE ABILITY TO ACCEPT AND BIND SUCH THIRD PARTY TO THE TERMS AND CONDITIONS OF THIS PRIVACY POLICY. IN SUCH CASES, YOUR USE OF THE SERVICES OR THE WEBSITE WILL BE CONSIDERED AS USE BY THAT THIRD PARTY. IF YOU DO NOT HAVE THE AUTHORITY TO PROVIDE PERSONAL/CORPORATE INFORMATION ON BEHALF OF A THIRD PARTY, OR IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, YOU SHOULD REFRAIN FROM USING OUR SERVICES.

1. DEFINITIONS

(i) "User(s)", "you" or "your"- means any individual, organization its permitted users and customers as the case maybe that use the Website to avail the Services.

(ii) "User Content" – means all data and materials provided by the User to the Website during online training course, including, without limitation to learning modules, data files, audio files, video files, graphics or other materials.

2. WHAT DATA DO WE COLLECT?

For the purpose of registration and using the Services, User shall be required to share/upload certain personal/ corporate /financial etc information. For the purposes of this Privacy Policy Personal/Corporate/Financial Information etc means "Information" that is required to execute the e-tendering process for the customer and suppliers in process.

3. ACCURACY OF INFORMATION

User undertakes that he shall be solely responsible for the accuracy, correctness, or truthfulness of the Information and User Content shared or uploaded on the Website, whether of its own or any third party. In the event the User is sharing any Information or User Content on behalf of a third person, the User represents and warrants that he has the necessary authority to share or upload such Information or User Content on the Website, We shall not be responsible for verifying the same.

4. NON-PERSONAL INFORMATION

We collect User's Internet Protocol ("IP") addresses when User visits the Website to track and aggregate non-personal information. Non-personal information may include the browser name, your usage and log related information, the type of electronic device, manufacturer, make, model, unique ID of the electronic device and other technical information about User's means of connection to our Website, such as the operating system and the Internet service providers utilized and other similar information. For example, we may use IP addresses to monitor the regions from which User navigates our Website. User understands that this information shall be non-personal information and could be used by the Company, for its own business purposes. During troubleshooting and maintenance events we may have access to Users Content.

5. COOKIES

Our Website uses "cookies" to enhance User experience. A cookie is a small file which asks permission to be placed on User's hard drive. Once User agrees, the file is added, and the cookie helps analyze web traffic or lets us know when User visits a particular site. Cookies allow the Website to respond to User as an individual. The Website can tailor its operations to User's needs, likes and dislikes by gathering and remembering information about User's preferences. We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our Website in order to tailor it to User's needs. We only use this information for statistical analysis purposes and then the data is removed from the systems. Overall, cookies help us provide User with a better platform, by enabling us to monitor which pages User find useful and which User do not. A cookie in no way gives us access to User's electronic device or any information about User, other than the data User chooses to share with us. Use of cookies may also allow us to automate entry into password-protected portions of our Website, so that User will not need to re-enter User's password each time User visit the Website. Cookies alone do not personally identify User; they are designed to recognize User's web browser. However, if User has provided us with Personal Information, such as through completion of a web form, cookies may be linked to User's Personal Information, such as User's e-mail address or password. By using the Website, User signify User's consent to our use of the cookies.

6. WHAT DO WE DO WITH YOUR DATA?

We use the Information for the following purposes:

- (i) to inform User's about our Services and to respond to User's requests;*
- (ii) for creation or development of business intelligence or data analytics in relation to the Services provided by us*
- (iii) to improve the Services and generate reports;*

(iv) to maintain and manage User accounts;

(v) to assist User in case of technical difficulties that may arise in relation to User's use and access of the Website;

(vi) to provide User with any information that we may believe may be of your interest; like alerts of important milestone in assignments, dates etc

(vii) to manage our relationship with User;

(viii) for internal record keeping; and

(ix) to comply with our legal or statutory obligations.

7. WHO DO WE DISCLOSE YOUR DATA TO?

We do not sell, rent, share, distribute, lease or otherwise provide your Information to third parties, or will not use it for any other purpose without your prior consent excluding for the purpose of matter related to Legal and Regulatory Authorities.

8. HOW LONG DO WE RETAIN YOUR DATA?

We will retain your Information as long as it is required to be retained for the purpose of provision of the Services and to comply with our legal obligations. Please note, however, that there might be latency in deleting Information from our servers and backup versions might exist even after deletion.

9. OUR SECURITY MEASURES

Your Information is stored on our servers or on third party cloud servers. Although we provide appropriate firewalls and protections, we cannot warrant the security of any Information transmitted as these systems are not hack proof. Data pilferage due to unauthorized hacking, virus attacks, technical issues is possible, and we assume no liability or responsibility for it. You are required to be careful to avoid "phishing" scams, where someone may send you an e-mail that looks like it is from us asking for your personal information.

10. ACCESSING AND MODIFYING PERSONAL INFORMATION

The User shall be solely responsible for maintaining the confidentiality of its account and for all other activities that occur under his/her account. You must keep your account and password secure. We encourage you to use "strong" passwords (passwords that use a combination of upper- and lower-case letters, numbers and symbols) for your account. You shall be solely responsible for your acts and omissions. We shall not be liable for any Information or User Content loss caused by any unauthorized use of your account.

In case User needs to access, review, delete and/or make changes to the Information, User may be depending upon the access/admin rights granted by us or by its organization as the case may be do so

on its own. User shall keep User's Information updated to help us improve our Services. If User updates, modifies or corrects his Information, we may continue to keep copies of the Information prior to such update, modification or correction for uses provided for in this Privacy Policy. We shall not verify any such modifications or corrections made by the User. User shall be solely liable for such modifications or corrections. In case User is not able to modify, delete its Information User may contact us at itsupport@mitconindia.com.

11. LINKS TO OTHER WEBSITES

Our Website may contain links to other websites/applications of your interest. Please note that we do not have any control over such other websites/applications, and you will be accessing these websites/applications at your own risk. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such websites/applications and those are not governed by this Privacy Policy. You should exercise caution and look at the privacy policy applicable to such websites/applications.

12. LIMITATION OF LIABILITY

To the extent permissible under the law, we shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, data, information, or other intangible losses (even if we have been advised of the possibility of such damages), arising out of this Privacy Policy.

13. INDEMNIFICATION

User agrees to indemnify us, our subsidiaries, affiliates, officers, agents and employees (each, an "Indemnified Party") and hold the Indemnified Party harmless from and against any claims and demand, including reasonable attorneys' fees, made by any third party due to or arising out of or relating to:

(i) accuracy and correctness of Personal Information and User Contents that User submits or shares through the Website;

(ii) User's violation of this Privacy Policy,

(iii) or User's violation of rights of another User.

By clicking on submit button, subscriber authorizes Mitcon e-portal (a digital service of MITCON Consultancy & Engineering Services Limited) to contact MITCON's e-portal authorised personnel. It will override the subscriber's registry on the DNC/DND/NCPR. By providing the subscriber's contact details he/she has expressly authorized an authorised representative to contact him/her in future through calls /SMS /E-mails and inform the subscriber about our information related to assignment, new services, updates about the development in portal or any other additional information related to industry, marketing & sales from other divisions etc. He/She can always inform the organization through SMS/email/letter for opting out of the services.

14. GOVERNING LAWS AND DISPUTES

This Privacy Policy shall be construed and governed by the laws of India without regard to principles of conflict of laws. Any dispute arising, between you and us shall be Subject to jurisdiction of courts in Pune, India.

15. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time and you are encouraged to check this Privacy Policy on a regular basis to be aware of the changes made to it. This Privacy Policy was last modified on.

16. CONTACT US

If you have any questions or concerns or grievances regarding this Privacy Policy, you can email us at our grievance email-address itsupport@mitconindia.com.

"I AGREE"